



VOLUNTEER DISCOUNT POLICY

Background

1. Many organisations whether employing staff or managing tasks with volunteers offer a modest discount on purchase of goods sold by the organisation.
2. At present FoSCL has no such policy.

Introduction

3. In recognition of the time, effort and commitment given by volunteers to the Settle and Carlisle Line we propose to introduce a volunteer discount.
4. This document is the result of collaboration between the Finance Director (Damian Smith), Volunteers Director (Jon Tomlinson), Sales Director (Margaret Hargreaves), Company Secretary (Paul Kampen) and the two shop managers (Jonathan Wales and Annie Payne)

Policy

5. We propose the following policy:
 - a. A 10% discount on all purchases in the Appleby and Settle Shops
 - b. On production of appropriate identification – local discretion to be applied
 - c. Not applicable to purchases in the online shop or DevCo services
6. The policy takes immediate effect.
7. The level of volunteer discount may be reviewed from time to time.

Approval

8. The Board is invited to consider, and if content, approve the Volunteer Discount policy (paras 5-7)
9. This is a new policy and replaces any previously agreed local practices.

Margaret Hargreaves
Damian Smith
Jon Tomlinson
Paul Kampen

23 December 2022